What does it mean to be a trustworthy researcher in a community-academic research partnership? Repairing distrust of research institutions through advocacy and action

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Trustworthiness:



Trust: A relational concept. *A trusts B to do x*.

x= to act in such a way as to take care of something A values.

Implies some vulnerability (of A) and responsibility and freedom of choice (of B).

2 categories of harms leading to need for repairing trust:

- 1) When one group has been harmed in the past by the researcher's institution, or research in general, "prophylactic distrust." (Potter) Also legacies of harm to other communities.
- 2) Within the partnership itself, a mismatch between expectations of the trusted and what happens.

10 key features of Potter's feminist virtues ethics framework of trustworthiness:

- 1. That we give signs and assurances of our trustworthiness. Active commitment.
- 2. That we take epistemic responsibility seriously. Self-reflection and dialogue with others; recognizing impacts of differing interests, values, beliefs, and positionality, on trust.
- 3. That we develop sensitivity to the particularities of others. Understand the trusting person's view to understand broadly what they are counting on; Moral effort beyond stereotypes.
- 4. That we respond properly to broken trust. Caring, accountable, committed, effort, transformation.
- 5. *That our institutions and governing bodies be virtuous.* Responsibility of researchers to advocate for institution's responsiveness (e.g. change policies) to community needs.
- 6. That we deal with hurt in relationships—both the hurt we inflict on others and the hurt we experience from others—in ways that sustain connection.
- 7. That we recognize the importance of being trustworthy to the disenfranchised and oppressed. Managing conflicting responsibilities and prioritizing those in positions of lesser power.
- 8. That we are committed to mutuality in relationships. Recognize our interdependence and we work without domination, exploitation, threat.
- 9. That we work to sustain connection while neither privatizing nor endangering mutual flourishing.
- 10. That we need also to have other virtues. Being trustworthy requires being a good person.

Acknowledgements:

^{**}I add: Know when to part ways.

Free-write and Pair Share

- In what ways have you dealt with broken trust (either directly, or prophylactic) in your partnership?
- How did you work through it (or not)?
- Which aspects of trustworthiness were relevant? Anything else not on here?

Group Discussion

• Work through a case

Take-Home Points for Researchers

- Trust may not be as indispensible as often described; but being trustworthy likely is. Demonstrating that the researcher respects and trusts the community is described as contributing to researcher trustworthiness.
- Sometimes who we are matters most. Sharing some similar social groups (e.g. race/ethnicity, gender, socioeconomic background, family values, disease status) helps initiate trust.
- Institutional structures may constrain what researchers can do, but researchers are responsible for own roles.
- Roles of the researcher: can't simply be specialists.
 - Advocate against barriers and systems of oppression within our institutions and their effects on our partnerships. Creatively navigating institutional barriers to meet community expectations.
 - Act as a connector to resources, gatekeeper, translator, supporter of community partner capacity development. Money can signal commitment.
- Knowing when to part ways: when community-engaged work is not for you, and when you are involving another researcher who does not understand.

Study Methods

- In-depth interviews with members of community-academic partnerships. Approximately 60 minutes each. Included academic researchers, community partners, and "bridge" people who strongly affiliated with both and operated in a bridging capacity in the partnership. More interviews are scheduled, and I am still actively recruiting.
- Audio-recorded, transcribed, and thematically analyzed using Atlas.ti software. Results are preliminary.

Participant demographics: As of May 10, 2016

	Community partners	Bridge partners	Academic researchers	Overall
Total N=	6	5	13	24
	21-71, evenly spread			
Age range	ages	40s-60s	30s-50s	Avg 40s
	F = 5	F= 5	F= 11	F= 21
Gender	M= 1*	M= 0	M=2	M= 3*
	AI/AN= 1	AI/AN= 4	AI/AN = 0	AIAN= 5
	Hispanic= 1	Hispanic= 1	Hispanic= 2	Hispanic: 4*
	African American= *	African American= 0	African American= 0	African American: *
	White= 4	White= 0	White= 10*	White: 14*
Race/ethnicity	Asian=0	Asian= 0	Asian= 1	Asian= 1
		Concordant with	Concordant with	
Concordance	Concordant with	community=5	community= 4	
with partners'	academic partners:	Discordant re: academics=	Discordant with	
race/ethnicity	mixed	5	community= 9	
	Rural= 2	Rural= 3	Rural= 4	Rural= 9
Primary Setting	Urban=1	Urban= 0	Urban= 6	Urban= 7
of partnership	Both/Multinational= 3*	Both= 2	Both/Multinational= 3	Both/mix= 8
Duration of				
partnership				
(from start of	1-12 years with			
interactions)	researcher	Hard to quantify	2-17 years with community	

^{*}Additional participants fitting these demographics are scheduled but not included in analysis.